HORNETSECURITY

365 MULTI-TENANT MANAGER FOR MSPs

KEY FACTS:

AUTOMATIC ONBOARDING OF M365 TENANTS	OUT-OF-THE-BOX SETTINGS, POLICIES, AND TEMPLATES WITH BEST PRACTICE M365 CONFIGURATIONS	COMPLIANCE AND SECURITY WITH AUTOMATIC REMEDIATION

Managing M365 tenants is a resource-hogging task, with service providers spending several hours trying to juggle multiple admin portals to configure their customers.

Configuring M365 tenants is a highly detailed and complex task, and simply knowing how to configure them isn't enough — service providers must also maintain tight security and keep risks at bay. Multiply all this across diverse tenant needs for different customers, and the problem very quickly grows into a mountain that can be overwhelming.

CUSTOMER PAIN POINTS:

» Lack of a singular consolidated view to monitor all tenants.

» An overwhelming number of portals to keep an eye on when holistically managing M365 tenants.

» Knowing how to best configure and secure M365 tenants.

» Constant struggle with general tenant upkeep.

» Issues with standardization and inability to perform certain operations consistently across multiple tenants.

» Risk of non-compliance with certain regulations and frameworks (GDPR/ISO27001).

» Lengthy configuration of M365 access policies, and setting up SharePoint, OneDrive, Exchange, and Teams solutions.

» Daily struggle to ensure compliance with best practices and governance requirements.

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THIS IS WHERE 365 MULTI-TENANT MANAGER FOR MSPS COMES IN:

A tool that enables service providers to effortlessly configure, manage, and monitor M365 tenants — with minimum resources for maximum profit. It facilitates the onboarding, governance, and compliance of all M365 tenants, and uniquely allows service providers to streamline and centralize their services across multiple tenants from one central platform.

365 Multi-Tenant Manager for MSPs automatically monitors and visualizes tenant compliance state and configuration drifts, while facilitating remediation by automation or manual intervention. It empowers service providers to tailor aspects of their multi-tenant management, leveraging customization and scripting for a comprehensive M365 governance toolbox.

TOP-LEVEL FEATURES:

Centralized hub for report generation and scheduling: Generate on-demand or schedule automatic reports for in-depth analysis, troubleshooting, or information showcasing.

Automatic discovery of M365 tenants leveraging Microsoft Partner Center connection, to facilitate the provisioning and streamlining of services.

User-friendly wizards that guide service providers from tenant onboarding to tenant configuration and customization, and monitoring of automated tasks.

Out-of-the-box settings, policies, and templates with best practice M365 configurations that every organization can quickly adopt.

Built-in toolbox support for the creation of custom settings and policies, and importing of tenant policies, ensuring that MSPs can meet each customer's unique needs within their M365 tenant.

Extensive dashboards for monitoring and reporting purposes.

Account Activity Log: Detailed, auditable record of all user actions impacting partner configurations and tenant operations.

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What is affected?	How does 365 Multi-Tenant Manager for MSPs help you?			What improves?
All Microsoft 365 tenants	**Automate** Automatic discovery of M365 tenants leveraging Microsoft Partner Center connection.	**Standardize** Out-of-the-box templates, settings, and policies with the flexibility to fully customize your own configurations.	**Govern** Detailed dashboarding for comprehensive analysis and call to action for all managed tenants.	**Effortless management, governance, and compliance for all M365 tenants.**

USPs:

» Connection with the Microsoft Partner Center allows all tenants (and their users) under the Partner Center to be automatically discovered and listed in the Hornetsecurity Control Panel service dashboard — no manual adding necessary (but still possible giving MSPs flexibility).

» Eliminates the need to manage multiple Microsoft portals. With 365 Multi-Tenant Manager, a tenant can be managed from one consolidated solution through a single pane of glass.

» Simplification and standardization of otherwise complex workflows and inter-portal dependencies in M365 administration.

» Out-of-the-box best practice and easy to implement templates/policies/ settings curated by Hornetsecurity experts.

» Automatic remediation and enforcement when non-compliance is detected.

» Detailed dashboarding functionality for comprehensive analysis and call to action for all managed tenants and their compliance states.

» Improved decision making, time efficiency, and flexibility thanks to automated report generation and scheduling.